

E-learning Platform Consolidation Case Study

CUSTOMER

A leading aircraft manufacturer with the most modern and comprehensive product line on the market, the Client is a global company with design and manufacturing facilities in France, Germany, the UK, and Spain as well as subsidiaries in the U.S, China and Japan.

CHALLENGE

The giant commercial aeronautics manufacturer turned to TechTeam Akela for the re-engineering and extension of their internal e-Training infrastructure. For this project, involving the re-engineering and extension of more than 1000 e-learning modules for its main aircraft types, the client chose TechTeam Akela, a premier provider of Software Outsourcing services and Custom Software solutions in Central and Eastern Europe.

The aeronautics manufacturer has placed great confidence in TechTeam Akela's ability to deliver high quality software services, since compliance with the strict internal and external technical standards in place at Client was the main driver for initiating the project.

SOLUTION

The company entrusted TechTeam Akela with the development work after reviewing more than 12 service providers in Eastern Europe, based on criteria of quality standards, flexibility and cultural compatibility. The project involved more than 2,500 man-days of work.

Flight crew operating on Client aircrafts will take full advantage of the new suite of applications. Once completed, the project brought all training materials up to meeting the same criteria, design patterns and standards, an aspect considered critical for the world-class education and training programs delivered by Client.

Client

Global Aircraft Manufacturer

Sector

Aircraft Manufacturing

- Flight and Ground Information Services
- Spares Support&Services
- Supplier Support Management
- Technical Support&Services
- Migration to Digital Products and Services
- Training and flight operations

Company Figures

Turnover: more than 20 billion Euros

Employees: more than 50.000 worldwide

Over 1000 delivered aircraft yearly

More than 160 offices worldwide and 16 sites in Europe

TechTeam Akela Solution

E-learning Platform Consolidation

RESULTS

Keeping into account the nature of services our Client provides, the software TechTeam Akela delivered required a very high level of fidelity and accuracy. The sensitive parts of the E-learning Platform required special attention from our developers and testers and the final product proved to be very stable, coherent and precise, thanks to the complex Project Methodologies used by TechTeam Akela's specialists and to the amount of effort concentrated towards an excellent level of quality demanded by the target industry.

The Solution TechTeam Akela delivered provided measurable benefits for the Client:

- **An unified and consolidated platform to sustain the E-learning activities**
- **Increased control and traceability features for the E-learning process**
- **Compliance with the latest standards and requirements in the Client's industry**
- **Significant reduction of costs related to and increased efficiency of the E-learning process**

About TechTeam Akela

Backed by an 9-year proven track record, TechTeam Akela is a premier provider of application development & maintenance services to a large client base in Western Europe and the USA. TechTeam Akela brings together top technical talent, positive thinking, strong resources and a professional, CMMi-based approach to software development, for a high added-value to our clients' businesses.

Part of TechTeam Global, Inc (NASDAQ:TEAM), TechTeam Akela enjoys a true global presence, with 19 centers of innovation and delivery spread across the USA and Europe.

Client Site

France

Development Team

TechTeam Akela Specialists

Benefits

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TechTeam Figures

Founded: 1979

Headquarters: Southfield, Michigan

Software development HQ: Bucharest, Romania

Revenues: \$ 167 Million

Team size: 2,600

Number of Projects implemented: 500+

Top-line growth of software business for past 3 years: 85%